



“no excuses”

...in helping maintain your building's assets, while keeping your customers happy and saving money to boot!



CARPENTRY | MASONRY | ROOFING | GENERAL BUILDING REPAIRS





Going Green: While Falcon Services' projects tend to be small to moderate in size, we are keenly aware of the impact even these projects have on the environment. From the smallest 2 hour maintenance service call to a tenant build-out that may last weeks or months, Falcon Services is committed to employ standards, techniques, materials and thought processes that are considered green and environmentally sound.

From its beginnings in the mid-1990s, Falcon has considered buildings as part of the environment they are built in and, as such, should coexist and cause the least harm possible to that environment. From using locally harvested and milled lumber in building our first shop to reusing pressure treated lumber from a demolition project for blocking when installing new roof top curbs on the same project. Falcon Services was "going green" before green got going!

WHAT IF YOU COULD CONTACT ONE SOURCE FOR ALL YOUR BUILDING MAINTENANCE AND REPAIR ISSUES? WOULD QUICK AND EFFICIENT RESOLUTION OF MAINTENANCE AND REPAIR ISSUES MAKE HAPPIER TENANTS? WOULD YOUR FACILITY MAINTENANCE CONCERNS BE REDUCED? COULD YOU SAVE MONEY AT THE MOMENT AND IN THE LONG-TERM?

Falcon Services Inc. is a multi-service facility maintenance company, providing cost-effective facilities management solutions for retail, industrial and institutional customers for over 15 years. Falcon Services provides exceptional service and workmanship at reasonable prices. Utilizing highly trained well qualified mechanics allows Falcon to perform an array of maintenance and repair services.

With more than 75 years of combined experience, our staff is keenly aware of the unique characteristics and operating issues associated with servicing the varied demands of our diverse client base.

So please give us a call today to discuss your particular problem or project — we are here to help keep your buildings and your budget in top shape!

Member:

- ◆ U. S. Green Building Council (USGBC)
- ◆ Northeast Sustainable Energy Association (NESEA)



SERVICES OFFERED | tailored to support companies who are forced to do more with less

- ◆ Roof leak calls, Repairs, Maintenance and Installations
- ◆ Carpentry All Types Finish and Framing
- ◆ Caulking and Waterproofing
- ◆ Concrete and Masonry Repairs, Maintenance and Construction
- ◆ Sheet Metal Fabrication and Repairs
- ◆ Ceiling Repairs, Installation
- ◆ Painting Interior and Exterior
- ◆ Remodeling/Alterations/ Tenant Build-Out
- ◆ Consulting and Project Management/Due Diligence Reports
- ◆ Standard and Custom Millwork and Case Goods in Our Own Shop
- ◆ 24/7 Emergency Services

BENEFITS | improve facility management programs and operate more efficiently

- ◆ Reduce/Control Your Operating Costs
- ◆ Use Resources Not Available In-House
- ◆ Improve Department Focus and Utilize Staff Resources More Effectively
- ◆ Maintain Building Assets with Cost Effective, Timely Repairs and Maintenance
- ◆ Manage Capital Outlay Costs, without Sacrificing Physical Asset Integrity

WHAT OUR CUSTOMERS HAVE TO SAY

“ My experience with Falcon Services has been nothing but excellent. Over the past 4 years I have contracted their services regularly on large and small jobs alike and I am continually pleased by their integrity and quality of work. Their customer service and performance have proven to be very reliable. Without hesitation, I would recommend Falcon Services to anyone in need of building repairs or upgrades. ”

Paul Goupil, Facilities Supervisor
Winstanley Enterprises

“ I have relied on Falcon Services for more than 5 years at the University. Their quick response to service calls have kept our students and staff safe and dry in more than forty buildings on our four campuses. ”

Ed Smith, Staff Assistant/Trades
University of Massachusetts/Lowell



Customer satisfaction without excuses is our #1 goal.



WHAT OUR CUSTOMERS HAVE TO SAY

“ As a facilities manager as well as a purchasing manager for a 40 acre Kodak plant with some 60 different roof elevations in Peabody, MA, I was introduced to Falcon Services who were known for their expertise in roof repair and replacement. After a number of years using general contractors for roof repairs, Falcon Services came in and described in detail how to make permanent fixes to leaking roofs.

Falcon Services, after working on a couple of ongoing problem roofs, proved to me that they were, in fact, experts in the field. With their experience they are very capable of working out new roof designs that work very well in a manufacturing setting. Some 15+ years later and in a new site, I still use Falcon Services for all my roofing challenges. Most importantly, they know how to respond to customer needs in a very timely manner.

I would recommend Falcon Services to anyone who has roofing needs. They have saved me quite a bit of money by doing it right the first time.

They run a professional and thorough company better than anyone I've dealt with in the past, and I look forward to working with them in the future! ”

Bob Dugar, Director of Facilities
Lowell Community Health Center

VALUED CUSTOMERS

- ◆ Aegean Capital LLC
- ◆ Country Kitchen Bakery
- ◆ Eastman Gelatin Corporation
- ◆ Harvard Medical School
- ◆ KS Partners
- ◆ Lahey Clinic Medical Center
- ◆ Lowell Community Health Center
- ◆ Macy's Department Stores
- ◆ Northland Development Corporation
- ◆ Saint-Gobain Ceramics and Plastics R&D Center
- ◆ Town of Chelmsford, Massachusetts
- ◆ University of Massachusetts/Lowell
- ◆ Winn Companies
- ◆ Winstanley Enterprises
- ◆ W. R. Grace Construction Products

Falcon Services Inc.

113 Maple Street, Gardner, MA 01440

Shop: 34 Bryan Way, Ayer, MA 01432

978.630.4922 phone | 978.632.6511 fax

508.922.3384 cell | 978.772.0998 shop

